

## Hong Kong All-In-One Card and Personal Identification Number (“PIN”) Replacement Application Form

### 香港一卡通卡片/密碼補發申請表

Please complete in Block Letters and  where applicable 請以正楷填寫並在適當處加  記號

Customer Details 客戶資料			
Hong Kong All-In-One Card Account No. 香港一卡通賬號: _____			
Name in Chinese 中文姓名: _____		Name in English 英文姓名: _____	
Telephone No. 電話號碼: _____		Identification Document No. 證件號碼: _____	
Reason for Replacement 補發原因 (Card and Pin could be re-issued simultaneously 可同時補發卡片和密碼)		Account Status 賬戶狀態 <sup>2</sup>	Collection 領取 <sup>4</sup>
Card 卡片 <sup>1</sup>	<input type="checkbox"/> 1.Card never received 從未收到卡片 <input type="checkbox"/> 2.Card retracted by ATM 櫃員機吞卡 - Retracted Location 吞卡地區 _____ - Retracted Bank 吞卡行 _____ <input type="checkbox"/> 3.Card Damaged 卡片損壞 - Please cut the card and return 請剪卡並隨此表退回 <input type="checkbox"/> 4.Card Lost 卡片遺失 For customer who has registered for Internet Banking Service, card replacement application should be made via internet. 網銀用戶應通過網上銀行提交補卡申請。 <input type="checkbox"/> 5.Others (please specify) 其他(請註明): _____	<input type="checkbox"/> Frozen 凍結 <sup>3</sup>  <input type="checkbox"/> Normal 正常	<input type="checkbox"/> Mail 郵遞 <sup>5</sup>  HK / Oversea: Ordinary Mail (Free) 香港或海外: 平郵(免費) Mainland China: Express Mail (Free) 中國內地: 快遞(免費)  <input type="checkbox"/> Collected at Hong Kong Branch in person 親身到香港分行櫃台領取
	PIN 密碼 <sup>6</sup> <input type="checkbox"/> PIN Forgotten 密碼遺忘 / PIN advice lost via Post 密碼通知書在寄送途中丟失	Frozen 凍結 <sup>3</sup>	HK / Oversea: Ordinary Mail (Free) 香港或海外: 平郵(免費) Mainland China.: Express Mail (Charge) 中國內地: 快遞(收費)
<sup>1</sup> Administrative Fees will be charged. For payment details, please refer to Schedule of Charges for Hong Kong All-In-One (HKAIO) Account.. 補發須付行政費, 收費詳見“香港一卡通”業務費率表。 <sup>2</sup> If you have not made your choice on “Account Status”, your account will be frozen. 如您沒有勾選賬戶狀態欄, 您的賬戶將會被凍結。 <sup>3</sup> Debit transactions will not be processed when the account is frozen (including Auto-Pay and Cheque withdrawal). 賬戶凍結期間, 扣賬交易將無法處理(包括自動轉賬及支票轉出)。 <sup>4</sup> Card and PIN will be delivered separately. 卡片和密碼將會分開寄送。 <sup>5</sup> Card will be delivered to your corresponding address. 卡片將寄送至您的通訊地址。 <sup>6</sup> PIN will only be delivered by mail to your corresponding address and cannot be collected at counter. 密碼將只能寄送至您的通訊地址, 不能在櫃台領取。			
Account Holder Acknowledgement 賬戶持有人聲明			
I hereby confirm that all the information above is true and correct. 本人確認以上所有資料均屬真實及正確無誤。			
Signature of Account Holder 賬戶持有人簽署:		Date 日期:	
Please send this original form to 21/F, Bank of America Tower, 12 Harcourt Rd, Central, Hong Kong. 請將本表格正本送往香港中環夏慤道 12 號美國銀行中心 21 樓。 We will proceed within 7 business days upon receipt of this form. 本行將在收到表格後 7 個工作日內作出處理。			
For Bank Use Only 銀行專用			
內地	經辦簽章:	受理網點名稱:	受理日期:
#如客戶通過內地網點提交本表格, 內地經辦員簽章後須複印一份副本交客戶備查。			
香港	處理情況	同意: <input type="checkbox"/> 收費 <input type="checkbox"/> 不收費 不同意: <input type="checkbox"/> 簽名不符 <input type="checkbox"/> 其他:	核對簽名: <span style="border: 1px solid black; border-radius: 50%; padding: 2px;">S.V.</span>