

香港网银专业版 **修改汇款人地址** 指引

因大量海外收款银行都需要汇出银行提供汇款人地址（即：swift 地址）（英文），否则不予入账或立即退款。现香港一卡通客户资料中，家庭地址栏位中“汇款人地址”全部为中文，因此，客户可在网银的“更改客户资料”中更改汇款人地址。

第一步：登录香港网银专业版

- 其他功能
- 更改客户资料

The screenshot shows the 'Other Functions' menu with 'Update Customer Information' selected. Below, the 'Family Address' section is visible, containing fields for Country/Region (China), Province (Guangdong), City (Shenzhen), District/Street (Futian District, Nanshan Avenue 1101), District/Street (Tech Building A, 1001), Home Phone (55989687), Home Phone Region (Taiwan), Home Zip (518000), and Remittance Address (Guangdong Shenzhen). A 'Modify' button is highlighted.

第二步：输入密码后，显示其所有资料

- 汇款人地址修改在 **家庭地址** 栏中
- 点击“修改”

第三步：修改汇款地址一栏

- 提示：汇款人地址只接受英文、数字、+-()., 六个特殊字符，且长度上限为140字符，可输入空格。

The screenshot shows the 'Modify Family Address' form. The 'Remittance Address' field is highlighted with a red box and contains the placeholder text '1asdfghjkl2asdfghjk3asdfghjkl4asdfghjkl5asdfghjkl6asdfghjkl'. Other fields include Country/Region (China), City (Beijing), Home Address (111), Home Zip (123123), Home Phone (55989687), and Home Phone Region (China).

第四步：完成输入后，点击“下一步”输入密码后提交。

请注意，通过网银提交资料修改并不会马上生效，后续仍需香港分行审批，但是此次汇款仍可继续汇出，您的证件信息将作为汇款人地址。如有问题，请联系755-95555（内地），852-31195555（香港）。

The screenshot displays the 'Personal Banking Specialist Edition' (个人银行香港专业版) interface. The top navigation bar includes '在线客服' (Online Service), '帮助中心' (Help Center), '重新登录' (Re-login), '安全退出' (Secure Logout), and 'Welcome' with a settings icon. The main menu features '一卡通' (All-in-One Card) and '银证通' (Bank-Stock Integration). Below this, there are tabs for '账务查询' (Account Inquiry), '转账汇款' (Transfer & Remittance), '交易业务' (Transaction Services), '货币兑换' (Currency Exchange), '定期存款' (Fixed Deposit), '银证转账' (Bank-Stock Transfer), and '其他功能' (Other Functions). The main content area is divided into sections: '税务信息' (Tax Information), '就业信息' (Employment Information), '家庭地址' (Home Address), '其他地址' (Other Address), '其他资料' (Other Information), and '校验信息' (Verification Information). A modal dialog box is centered on the screen, asking for confirmation: '您确认您所填写的资料正确无误，并提交该表单吗?' (Do you confirm that the information you entered is correct and you want to submit this form?). The dialog has '取消' (Cancel) and '确定' (Confirm) buttons. Below the dialog, the '当前账户' (Current Account) is shown as '6212*****6468' and the '交易密码' (Transaction Password) field is empty. A '下一步' (Next Step) button is visible at the bottom.