

**Hong Kong All-In-One Card and Personal Identification Number (“PIN”) Replacement Application Form**
**香港一卡通卡片/密碼補發申請表**

 Please complete in Block Letters and  where applicable 請以正楷填寫並在適當處加  記號

<b>Account Holder Details 客戶資料</b>			
Hong Kong All-In-One Card Account No. 香港一卡通賬號: _____			
Name in Chinese 中文姓名: _____		Name in English 英文姓名: _____	
Telephone No. 電話號碼: _____		Identification No. 證件號碼: _____	
<b>Reason for Replacement 補發原因</b> (Card and Pin could be re-issued simultaneously 可同時補發卡片和密碼)		<b>Account Status 賬戶狀態<sup>2</sup></b>	<b>Collection 領取<sup>4</sup></b>
<b>Card 卡片<sup>1</sup></b>	<input type="checkbox"/> 1.Card never received 從未收到新卡 <input type="checkbox"/> 2.Card retracted by ATM 櫃員機吞卡 - Retracted Location 吞卡地區 _____ - Retracted Bank 吞卡行 _____ <input type="checkbox"/> 3.Card Damaged 卡片損壞 - Please cut off the card and return 請剪卡並隨此表退回 <input type="checkbox"/> 4.Card Lost 卡片遺失 For customer who has registered for Internet Banking Service, card replacement application should be made via internet. 網銀用戶應通過網上銀行提交補卡申請 <input type="checkbox"/> 5.Others (please specify) 其他(請註明): _____	<input type="checkbox"/> Frozen 凍結 <sup>3</sup>  <input type="checkbox"/> Normal 正常	<input type="checkbox"/> Mail 郵遞 <sup>5</sup> HK / Oversea: Ordinary Mail (Free) 香港或海外: 平郵(免費) Mainland China: Express Mail (Free) 中國內地: 快遞(免費)  <input type="checkbox"/> Collected at Hong Kong Branch in person 本人到香港分行櫃台領取
	<b>PIN 密碼<sup>6</sup></b> <input type="checkbox"/> PIN Forgotten 密碼遺忘 / <input type="checkbox"/> PIN advice lost via Post 密碼寄送丟失	Frozen 凍結 <sup>3</sup>	HK / Oversea: Ordinary Mail (Free) 香港或海外: 平郵(免費) Mainland China.: Express Mail (Charge) 中國內地: 快遞 (收費)
<sup>1</sup> Administrative Fees will be charged. For payment details, please refer to Schedule of Charges for Hong Kong All-In-One (HKAIO) Account. 補發須付行政費, 收費詳見“香港一卡通”業務費率表。 <sup>2</sup> If you have not made your choice on “Account Status”, your account will be frozen. 如您沒有勾選賬戶狀態欄, 您的賬戶將會被凍結。 <sup>3</sup> Debit transactions will not be processed during the account frozen period (including Auto-Pay and Cheque withdrawal). 賬戶凍結期間, 扣賬交易將無法處理(包括自動扣賬及支票轉出)。 <sup>4</sup> Card and PIN will be delivered separately. 卡片和密碼分開寄送。 <sup>5</sup> Card will be delivered to your corresponding address. 卡片將寄送至您的通訊地址。 <sup>6</sup> PIN will only be delivered by mail to your corresponding address and cannot be collected at counter. 密碼將只能寄送至您的通訊地址, 不能在櫃台領取。			
<b>Account Holder Acknowledgement 賬戶持有人聲明</b>			
I hereby confirm that all the above information is true and correct. 本人確認以上所有資料均屬真實及正確無誤。			
Signature of Account Holder 賬戶持有人簽署:		Date 日期:	
<b>Please send this original form to 21/F, Bank of America Tower, 12 Harcourt Rd, Central, Hong Kong.</b> <b>請將本表格正本送往香港中環夏慤道 12 號美國銀行中心 21 樓</b> <b>We will proceed within 7 business days upon receipt of this form. 本行將在收到表格後 7 個工作日內作出處理。</b>			
<b>For Bank Use Only (Hong Kong Branch) 銀行專用 (香港分行)</b>			
處理情況	同意: <input type="checkbox"/> 收費 <input type="checkbox"/> 不收費 不同意: <input type="checkbox"/> 簽名不符 <input type="checkbox"/> 其他:		核對簽名: 